

Change Request Form

Request Number:
Originator's Name:

Request Date:
Phone:

Sponsor's Name:

Email:

Assigned To:

Priority:

Response Date:

1. Request Description

Administrative Change "SMS 360" for Australia (other countries available on request)

[CUSTOMER] hereby requests Delacon Pty Ltd ABN 42074596553 ("Delacon") to add the SMS 360 product to their current offering so it is available to use across all of their services that Delacon provides to [CUSTOMER]:

In this Change Request Form, "Delacon Application" means the application for Delacon services previously signed by the [CUSTOMER].

2. Charges

[CUSTOMER] agrees that the following charges will apply to Delacon's supply of these New Services:

1. One-off set up charge of \$0.00 payable by Customer to Delacon.
2. A monthly fee of whatever you pay for toll free numbers with Delacon per month payable by Customer to Delacon.

Note, there will also be a separate charge per SMS sent (at \$0.05 per SMS) payable by Customer.

Note: *All amounts quoted in this Change Request Form are:*

- *in Australian dollars;*
- *exclusive of tax; and*
- *valid for 30 days from the date set out above.*

4. Terms & Conditions

- (a) The Customer agrees that the New Services will be supplied by Delacon in accordance with the charges and other specific terms and conditions set out herein, and in accordance with the terms of: (i) the Delacon Application; (ii) any Change Request Form signed by Customer in relation to the Delacon Application; and (iii) Delacon's standard Terms and Conditions (located at www.delaconcorp.com).
- (b) The Customer acknowledges that, except to the extent expressly amended by this Change Request Form, all terms, conditions and pricing applying to the provision of any service by Delacon to the Customer as at the date hereof will remain in full force and effect, and will apply in full to the New Services.
- (c) The agreement contained in this Change Request Form will be governed by, and construed in accordance with, the laws of New South Wales.

Signed by **[CUSTOMER]**:

Signature:

Name and position:

Date:

Please email all pages to your account manager or to orders@delaconcorp.com